

TagMaster

North America, Inc.

Return Form

TagMaster NA warrants that its products will conform to the applicable specifications and will be free from Defects in material and workmanship for a period of 12 months after the original delivery date from TagMaster. This warranty does not apply to products that have been modified, misused, exposed to incorrect voltage polarity, exposed to excessive voltages (including lightning) or have not been installed in accordance with TagMaster's guidelines as described in product literature. TagMaster's sole obligation under this warranty shall be to repair the returned item or replace any defective product or part thereof, at no charge. Please visit: <http://www.tagmasterna.com/returnpolicy.html> for TagMaster North America, Inc. Return Policies.

Return Procedure

When returning products to TagMaster NA, you must first Complete and Fax form to: (253) 238-1421. Once RMA is sent to you via E-mail – Please send Return Form with RMA together with Product(s) to address below.

Company Name: _____

Contact Name: _____

Contact Phone #: _____

Contact E-mail: _____

Your reference: _____

Original Invoice No: _____

Original Invoice Date: _____

QTY	PART # AND/OR S/N	REASON FOR RETURN

Please attach a separate sheet detailing fault description if the space is not sufficient.

For details of the repair procedures and costs for TagMaster readers, see TagMaster document reference: Reader Repair Procedure and Costs.