

Quick and convenient vehicle access to car park in Singapore

Summary

Pidemco Land is one of the biggest property companies in Singapore with more than 15 garages in Singapore. Seasonal parkers at Pidemco Land's car parks in Singapore drive conveniently in and out of the car parks by the implementation of TagMaster's RFID technology.

Challenge

The queues to get into the garages downtown Singapore during morning and evening rush hours has been a problem to both car owners and garage operators. Pidemco Land wanted to offer their seasonal parkers a fast and convenient access to their garages and they also wanted to avoid the fines related to queues caused by the parkers. Furthermore Pidemco wanted to improve their car park management, to run it more efficiently and automatically, increase the control and security and give their customers better service and support.

Solution

To meet all requirements, Pidemco Land decided to install TagMaster's automatic vehicle identification system in all garages. By installing the TagMaster system, Pidemco Land can now offer their customers a convenient access solution for their everyday parking. The customers can easily apply for an ID-tag for seasonal use on the company's website. All garages are very secure, thanks to the anti-passback. Charging of parking fees is automatic as well as the information provided to the operators.



Conclusion

The seasonal parkers benefit from a true hands-free and fast vehicle access to the Pidemco Land's car parks in Singapore. The drivers pass through the garage barriers hands-free, without swiping cards or using touch buttons. The more efficient administration and revenue control has given the parking operator lower overall operational costs.